

# Access to medical services

## Health Literacy Toolkit of Resources



### What do you need to know about health care access in Austria

For accessing the Health System in Austria you need to have:

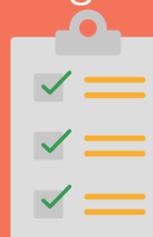
1. Health Insurance
2. E-card
3. General practitioner (Hausarzt)

When you have these 3 you can visit your general practitioner anytime you need. He/She will be able to refer you to a specialist if needed.



### Checklist when visiting your general practitioner/specialist

1. Describe your symptoms precisely
2. Previous investigations and findings
3. Mention any medicine you are taking at the moment
4. Mention any allergies
5. Any questions



**Take notes and don't be afraid to ask again if you didn't understand something.**



**More information regarding Health Care access in Austria**

**General practitioners in your region**

**How to navigate the Medical Health System in Austria in German, Arabic, Dari and Somali**



**Access to medical health care in a foreign country is one of the most important aspects to consider when living/moving in another country.**



More info